



Strategic Solutions to Improve Performance & Vfm

GET SET FOR WELFARE REFORM



With key welfare reform changes starting in just over 12 months time, our Welfare Reform Calculator, training and strategic support will help you understand and prepare for what the changes mean for your organisation.

Calculating the Impact

Using your data, our Welfare Reform Calculator will help you to plan for and manage the impact and risks to your business – including;

- **Income** – how much you could lose
- **Resources** - the impact of changes on your business, budgets and business plans

Claire Turner is the lead consultant and Director of Landlord Information Network, and has worked within the housing benefit system for over 26 years - holding a number of senior posts, including housing benefit manager, rent recovery manager and head of network services at the largest stand-alone housing consultancy in the UK. Claire's Welfare Reform, Universal Credit & DHP workshops will elevate your staff's understanding of the impact of welfare reform to help them minimise the impact of key changes taking place.

Helping you to Prepare

Once we have helped you to calculate the impact and risks to your business, we can also deliver analysis, training and strategic support to help refocus your approach well in advance of April 2013, and ensure you have the tools to maximise income and survive welfare reform.

Peter Hall is the lead consultant and Director of PHHS, and an experienced former Housing Association Operations Director with a track record of over 20 years working across the sector developing innovative services, policies and strategies and helping organisations with strategic responses to change. Peter will bring clarity and focus to the strategic and operational changes which will inevitably be needed to prepare for and survive welfare reform – including structures, systems, policies and strategies.



To discuss how we can help further or for more information,

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