Housing Association Overall £ Operating Costs Per Property

The top and bottom 30: Is £4k or more per property justifiable?

Rank	RP name	Social housing units managed	Total £ Cost per per property per year	Customer Satisfaction
1	Orbit Group Limited	3,941	796	76.6%
2	Bromford Home Ownership Limited	1,623	976	
3	Equity Housing Association Limited	1,028	1,209	
4	Plumlife Homes Limited	1,722	1,245	
5	Chorley Community Housing Limited	5,583	1,477	
6	Beech Housing Association Limited	1,310	1,543	
7	Thames Valley Housing Association Limited	1,199	1,681	
8	Plus Dane (Cheshire) Housing Association Limited	10,749	1,796	
9	Regenda Homes Limited	2,310	1,860	
10	Waterloo Housing Association Limited	6,588	1,923	84.0%
11	Derwentside Homes	6,621	1,946	88.0%
12	De Montfort Housing Society Limited	5,314	2,027	
13	Notting Hill Home Ownership Limited	6,485	2,051	
14	Derwent Housing Association Limited	8,160	2,099	
15	Suffolk Housing Society Limited	2,567	2,198	
16	Moat Homes Limited	20,684	2,198	
17	Hillside Housing Trust Limited	1,148	2,256	
18	Saffron Housing Trust Limited	5,214	2,281	
19	Longhurst & Havelok Homes	8,532	2,284	
20	Ribble Valley Homes Limited	1,175	2,301	



Rank	RP name	Social housing units managed	Total £ Cost per per property per year	Customer Satisfaction
21	Peak Valley Housing Association Limited	1,504	2,330	
22	Hyde Housing Association Limited	38,136		
23	South Lakes Housing	3,131		
24	Places for People Homes Limited	42,573	2,390	
25	Hastoe Housing Association Limited	4,680	•	
26	New Linx Housing Trust	6,855	2,445	84.0%
27	Swan Housing Association Limited	8,665	2,475	
28	Marches Housing Association Limited	2,947	2,479	
29	Leasowe Community Homes	1,306	2,502	
30	Tarka Housing Limited	1,746	2,504	
304	South Yorkshire Housing Association Limited	5,434	4,998	89.0%
305	Viridian Housing	13,010	5,030	84.0%
306	Magna Housing Association Limited	6,464	5,113	
307	Housing & Care 21	16,829	5,122	
308	Family Mosaic Housing	22,502	5,123	
309	Richmond-Upon-Thames Churches Housing Trust Ltd	3,014	5,236	
310	Octavia Housing	4,108	5,250	
311	Hightown Praetorian and Churches Housing Association	3,847	5,302	
312	Shepherds Bush Housing Association Limited	5,043	5,331	
313	Heantun Housing Association Limited	1,213	5,402	
314	Croydon Churches Housing Association Limited	1,331	5,422	
315	Origin Housing Limited	4,567	5,619	
316	Genesis Housing Association Limited	31,722	5,728	
317	Eastlands Homes Partnership Limited	7,891	5,752	
318	Notting Hill Housing Trust	20,388	5,935	



Rank	RP name	Social housing units managed	Total £ Cost per per property per year	Customer Satisfaction
319	Look Ahead Care and Support Ltd	2,541	6,081	
320	Bournemouth Churches Housing Association Limited	1,853	6,111	
321	Gallions Housing Association Limited	6,222	6,205	
322	Places for People Individual Support Limited	3,997	6,346	
323	Salvation Army Housing Association	3,424	6,517	
324	Advance Housing and Support Limited	2,206	6,743	
325	The Christian Action (Enfield) Housing Association Lim	1,526	6,775	
326	London Strategic Housing Limited	2,940	8,135	
327	Anchor Trust	27,546	8,238	
328	Progress Care Housing Association Limited	2,538	8,351	
329	Central and Cecil Housing Trust	2,096	8,851	
330	St Mungo Community Housing Association	1,887	9,950	
331	Guinness Care and Support Limited	1,009	10,159	
332	Chapter 1 Charity Limited	1,160	13,260	
333	Nacro Community Enterprises Limited	1,014	18,979	_
334	The Abbeyfield Society	1,927	20,474	

Top Quartile 414
Median Quartile 534
Bottom Quartile 683

